

WellChoice Bulletin

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Important Information About WellChoice Plan Administration

AUDIENCE:

WellChoice Participating Facilities

SUBJECT:

WellChoice has updated our network of durable medical equipment suppliers for our HMO and PPO plans.

EFFECTIVE DATE:

5/1/03

PROGRAM CHANGES:

WellChoice's new network of durable medical equipment suppliers is part of the process of updating our supplier networks. It is not a reflection of the services our members have been receiving from their current medical equipment suppliers.

Beginning May 1, 2003, only the following durable medical equipment suppliers will be participating in WellChoice's network:

Participating Vendors

A & J Care, Inc.

Alpine Home Medical Equipment

Apria Healthcare, Inc.

Arcadian Healthcare

Associated HealthCare

CHS Home Support Services, Inc.

Clark Home Respiratory Supply

Hi-Tech Medical Equipment, Inc.

Home Care Supply

Home Health Pavilion

Home Therapy Equipment, Inc.

Landauer Metropolitan

Lincare, Inc.

NY Home Health Care Equipment

Ocean Breeze Infusion Care, Inc.

Quality Care

Participating Vendors—Specialty

Edgepark Surgical

Rehabco

Members with a precertification requirement, who have been using a previously included supplier, have been contacted by a WellChoice Medical Management Case Manager.

Case Managers are transitioning those members directly impacted by this change to one of the above suppliers by May 1, 2003. This transition will not affect their benefits or access to services. We will continue to ensure that our members always receive quality equipment and reliable service.

CONTACT:

If you have any questions or would like to discuss this service change, please contact your Facility Relations Coordinator